

Information regarding Fresno Pacific University and Frequently Asked Questions about COVID-19:

1. Where will new information be posted as it becomes available?

Fresno.edu/coronavirus

For the most up-to-date information from Fresno Pacific on the COVID-19 situation please visit fresno.edu/coronavirus. That webpage will be the best source of information and it is updated continually as additional information becomes available.

2. Are all classes cancelled?

The university is temporarily suspending all in-person, on-campus classes from Monday, March 16, through Saturday, March 21. During that week we will equip faculty to conduct all classes online. Starting Monday, March 23-April 12 all classes in all populations will be fully online. Faculty will be contacting you next week with instructions through email or your Moodle course shell. **Classes that are currently taught in an online only format will continue to function online as scheduled.**

3. What does “all classes” refer to?

All classes include all in person or on campus class for students in the traditional undergraduate, bachelor’s degree completion, graduate and seminary programs at all our campuses.

4. Does the one-week suspension of classes only apply to the FPU main campus?

No, the suspension of classes applies to the main campus and all regional campuses.

5. When will I know if classes will be online for the remainder of the semester?

In early April we will assess the situation and review the plan to see how best to complete the semester. This will apply to students in the traditional undergraduate, bachelor’s degree completion, graduate and seminary programs at all our campuses.

6. I was told I would hear from my instructor the week of March 16 and it is now March 16 and I haven't heard anything from them. What should I do?

Information from your instructor will be sent out at some point between March 16 and 22. Please be patient and allow time for instructors to communicate with each of their classes. If you don't hear from them early in the week, please don't panic. You will receive email communication with further information from them sometime between March 16 and 22.

7. What if I don't have the resources to be fully functional in an online class?

We recognize that not all students have the resources to be fully functional in an online environment. Those students are encouraged to contact their course instructor to see what accommodation can be made. Computer labs on the main campus will remain open for students to access. Each regional campus does have a limited number of laptop computers students can use on the that specific campus.

8. Will an extra week be added to the semester to make up for this week of classes being suspended?

This temporary class suspension will not change the university academic calendar. Final exams, semester start and end dates, etc. will remain the same.

9. Are FPU sponsored events or events being hosted at FPU being cancelled?

All events scheduled between March 16 and April 12 that consist of an estimated attendance of 50 or more people and take place on the FPU main campus, at any regional campus or FPU sponsored events at offsite locations, are cancelled or postponed. In early April we will assess the situation and review the plan to see how to best move forward with events scheduled on or after April 13.

10. What about athletic events?

The FPU Department of Athletics has been informed by the PacWest Conference that all athletic contests are suspended until at least March 30 but that could be extended longer. Practices and workouts can take place as previously scheduled. Athletes are encouraged to contact their head coach regarding practices and workouts related to their specific sport.

11. What about those who live on campus? Are the residence halls still open?

Students who live on campus are welcome to stay or return home if they would prefer and are able. Residence hall and dining facilities remain open as usual.

**12. What about offices on the main campus and at regional campuses?
Are offices still open and services still being offered?**

Yes, all campuses (including the main campus and all regional campus) offices and services will remain open and functioning during normal business hours.

13. What about spring commencement? Is it going to still take place in May?

We sincerely hope we will be able to host commencement ceremonies as scheduled in May, but we will make a final decision on these events at a later date based upon information available at that time.

14. What about the annual MCC Sale (Celebration for World Relief)? Will that event still take place?

We sincerely hope we will be able to host the annual MCC Sale as scheduled April 17-18, but a final decision on this event will be made at a later date based upon information available at that time.

15. I'm an FPU employee and I start to feel sick, what should I do?

Any employee (including student employees) who feels ill is highly encouraged to stay home. Please contact your supervisor if you have any questions or concerns. At work, please remember that the COVID-19 virus is a respiratory-tract illness—similar to colds and flu—and follow preventative practices on handwashing, social distancing and limiting contact with others.

16. Is continual campus cleaning taking place to help safeguard the community?

Yes, we will continue the use of recommended cleaning materials that are effective against numerous pathogens and are continuing to clean throughout campus, specifically high-touch and high-traffic areas and other common areas.

17. What brought about the need to move classes online and postpone or cancel events?

In light of the continuing global spread of Coronavirus (COVID-19), Fresno Pacific University established a plan to safeguard our community while fulfilling our commitment to provide education to our 4,100 students throughout the Central Valley. It was this rising tide of legitimate concern in the area and our desire to act with an abundance of caution that brought us to taking these steps. We will continue to carefully monitor this ever-changing situation and remain in contact with health experts and our peers at other area institutions of higher learning.

18. What can I do to help keep myself and others safe from the COVID-19 virus?

Remember, the COVID-19 virus is a respiratory-tract illness—similar to colds and flu—and health professionals recommend preventative practices including:

- Wash hands regularly for 20 seconds or more with soap and warm water
- Avoid touching your nose, eyes and mouth with unwashed hands
- Cover coughs and sneezes with your elbow or sleeve; not your hand
- Avoid people who are ill
- If you become ill, remain at home or indoors until you are no longer contagious

19. Are there resources online that can provide additional health and travel tips and information?

Yes! Please see below for links to additional resources:

- Travel alerts—The U.S. Centers for Disease Control and Prevention and State Department have issued travel alerts at [travel guidance from the CDC](#) and the [State Department](#).
- World Health Organization: openwho.org/courses/eprotect-acute-respiratory-infections/items/4P0tWilvwbZkMgLew4py90
- The Centers for Disease Control and Prevention (subtitles in Spanish/subtítulos en español): youtube.com/watch?v=BEkrm6EwUyU&list=PL6hS8Moik7kscawTFkYiM4c0RBf_1m_q4
- Tips for dealing with stress from the [World Health Organization](#).
- Recommendations from the County of Fresno, Department of Public Health news.fresno.edu/sites/default/files/article/documents/School%20...

- “What the Public Should Do” from the Centers for Disease Control and Prevention news.fresno.edu/sites/default/files/article/documents/2019-nCoV%20-%20What%20the%20public%20should%20do%20-%20CDC%20FEB2020.pdf
- “Prevention and Treatment” from the Center for Disease Control and Prevention cdc.gov/coronavirus/2019-ncov/about/prevention-treatment.html
- Recommendations from the [U.S. Department of Health & Human Services](https://www.hhs.gov/)

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21. Should I call Fresno Pacific to get general updates on status of the situation?

We encourage everyone to access the most up to date information on our website at fresno.edu/coronavirus. Those answering the main phone lines at Fresno Pacific will not have any additional information to provide beyond what is listed on fresno.edu/coronavirus